



Annual Report 2022



Chairman's Report

One of the great strengths of St Joseph's has been its versatility and ability to deal with change. The last few years have brought that in spades, including a new director, finance manager, fundraiser and the COVID-19 pandemic, as well as a change in our patient profile. These have all been navigated exceptionally well. One of the substantial changes that we have been observing is our income-expenditure gap, where the increase in income is no longer keeping pace with the increase in expenditure, in particular salaries, which we have traditionally mirrored with those of the Department of Health.

It would be challenging enough to tackle our income and expenditure from a financial point of view, and, for example, simply lower our costs. However, we feel this is not enough and that context plays a large role. We follow the tradition of the Pallottine Sisters of being sensitive to the Needs Of The Time, and our recent strategy work has focused on clarifying what these may be. For example, the need for rehabilitation services for our children as a component of intermediate care is immense and very different to the needs of adults. It may not be common knowledge that we have an extensive rehabilitation department that was developed in 2013.



This has enabled us to truly treat our children holistically, and the results are exceptional. All children admitted to St Joseph's are assessed by the full multi-disciplinary team and have access to the full rehabilitation package of services, including nutritional support and educational support. However, what may also not be widely known is that our primary "per bed" funding allocation does not cover these services.

Our strategy reaffirms our focus on children in need of intermediate care as our main clients, along with their families, and this includes the following key objectives:

1. Closing the widening gap between donor income and expenditure.
This includes a substantial realignment of our funding model.
2. Pursuing our internal planning to become more effective operationally.
3. Embracing data technology as a tool for researching and sharing our practice.
4. Reaching out more widely to children in need of intermediate care.
5. Becoming a stronger advocate for the holistic healthcare and related needs of the children.
6. Identifying additional sources of service revenue.

As we begin the challenging work of implementing this strategy, we commit ourselves to the needs of the children, our funders, the Western Cape Department of Health and Wellness, and all our supporters, and we pray for the ongoing success of the Home.

Adrian van Stolk
Chairman of the Board



CEO Report

A Pallottine Sister sits with a group of children in the teenage ward as they remember their two friends who recently passed away whilst at St Joseph's. These two children had shared a unique friendship and found solace in each other. As I sat and listened to the Sister inviting them to share their feelings, I thought of the quote, *"A person is a person, no matter how small they are"*. Perhaps the best reminder of soul healing is in these moments. The tenderness of the Sisters and the clinical teams in facilitating support for caregivers and the friends left behind is a reminder too.

Working in healthcare during the pandemic has been a life-changing experience for all of us who serve the children at St Joseph's. We fondly say, "Miracles happen every day". The dedication of each team member is evident in the child-centred care that allows each child to achieve their best potential. Providing care and support for our staff is vital. Our patients stay for 6-12 months, and during this time, a strong rapport develops with the child. The onboarding of child and youth care workers this year to assist with managing the daily care needs of the child has been a valuable add-on to St Joseph's portfolio of care.



In 2021, St Joseph's was called on by the Department of Health to provide emergency care to a group of vulnerable children. St Joseph's remains committed to meeting the needs of the time and it is important to be responsive to changing and emerging needs. This model of care is a link between acute facilities and community-based care. A critical component of care is ensuring that parents or caregivers understand what is happening in the journey of their child's recovery. Part of this excellent, child-centred care is working closely with the Health facilities and community-based organisations. As the only service provider of intermediate paediatric care for the Cape Metro, having the confidence and support of our partner

organisations is invaluable. We remain grateful to the Western Cape Government Department of Health and Wellness, and the Northern Tygerberg Substructure for their continuing support.

St Joseph's is a learning organisation and this has been evident during the last 87 years and in these times of change. Managing the changes that came with COVID-19 and learning how to best support the needs of the child required innovation and courage. We salute our staff and families who embraced this season and always kept the child at the centre.

Parent support and developing the package of care starts at admission to St Joseph's. Having parents living onsite and being included in the child's journey to recovery helps with understanding the child's needs and managing the parents' concerns.

Our staff advocates for the rights of the child. We believe that every medically fragile child has the right to excellent holistic healthcare delivered in the spirit of Christian love and devotion. To ensure that children access excellent services requires well-trained staff and adequate support at all levels of care. Training is part of our learning cycle. We are grateful for the funding support that has provided for the upskilling and development of our team. The vehicle of excellent services to medically fragile children is a team of dedicated practitioners.

Although we experienced many staff changes this year, our goal to be a best practice service provider and use the miracle stories to learn has remained. This learning cycle helps us review our clinical practices and interventions for the best possible outcome for the child, and we believe this will allow St Joseph's to continue to serve children for the next 87 years.

The prayerful support of our community of Sisters, daily quiet times, as well as the support of the friends of St Joseph's, gives us the courage to continue.

Our deep gratitude is extended to the members of our Board, the management team, and staff who remain our strongest ambassadors for children. God has given us a great privilege to serve children with love and devotion. We pray that this will continue to be our light for the years ahead.

Christelle Cornelius
CEO



“

**The soul is healed by
being with children.**

Fyodor Dostoevsky

”

Why We Exist

St Joseph's mission and vision are more important than ever, responding to the needs of the time and delivering a critical service as part of a child's recovery. The journey of a St Joseph's child starts at one of the many referral hospitals in Cape Town, where they receive treatment for a chronic or life-limiting condition. When the child has received the acute care they need, but are not well enough to go home, the intermediate care facility becomes their home until they have recovered optimally and are ready to go back to their homes, schools and communities.

Problem / Issue

There are insufficient, inadequate services for children with complex medical and rehabilitative needs who are:

- not well enough to go home
- not sick enough to stay in an acute hospital

Ethos

We believe that every child who is medically fragile has the right to excellent holistic healthcare, delivered in the spirit of Christian love and devotion.

Vision

St Joseph's strives to become a Centre of Excellence in intermediate care for child and adolescent health.

Mission / Core Purpose

To provide intermediate health care for medically fragile children, aligned with the needs of the time.

Values

Governance, Accountability, Honesty, Compassion and Respect

Stakeholders / Partners

- Western Cape Government Department of Health and Wellness
- Pallottine Association

Strategic Focus Areas

- Post-acute medical care
- Restorative / rehabilitation
- Palliative care
- Respite care
- Augmented services



Child Protection Advocacy

We believe that all children should be protected and should feel safe. In 2021, we focused on re-developing our child protection strategy as an organisation.

As part of this, we revised and compiled our safeguarding handbook and policies. Integral to being a learning organisation, a team of child protection champions were chosen and were given

the responsibility for the passing on or training of the new child protection policy to all staff through awareness sessions.

We participated in the National Department of Social Development Child Protection Week, observed from 1–7 June 2021, involving the children in various activities and events to raise awareness.

“I loved being part of this initiative. It was an opportunity to work with others from different teams. I personally learnt a lot about child protection. Amazing energy was created and this was passed on to others within the bigger team. This new way of training sparked new energy and collaboration across teams.”

Julyndre James, Child Protection Champion

St Joseph's in Numbers



Staff
132



Bed capacity
175



Referral hospitals
21



Bed occupancy rate on average
87.4%



Average length of stay
155 days

Patient Numbers



Total patients treated
373

There is an increase in the admission of patients younger than six years, most of whom are babies, infants and neonates, as well as patients with neurological conditions.



Admissions
209



Discharged
154



Deaths
12

Ages

0-2

38%

3-5

17%

6-12

33%

13-18

11%

18+

1%

Patient Profile



Male
49%



Female
51%

Since the start of St Joseph's in 1935, the patient profile, staff complement and services have changed and continued to evolve; but the love and devotion of those who work here, the blessings received and the calm presence will remain.

Home Language

English

8%

Afrikaans

39%

Xhosa

49%

Other

4%

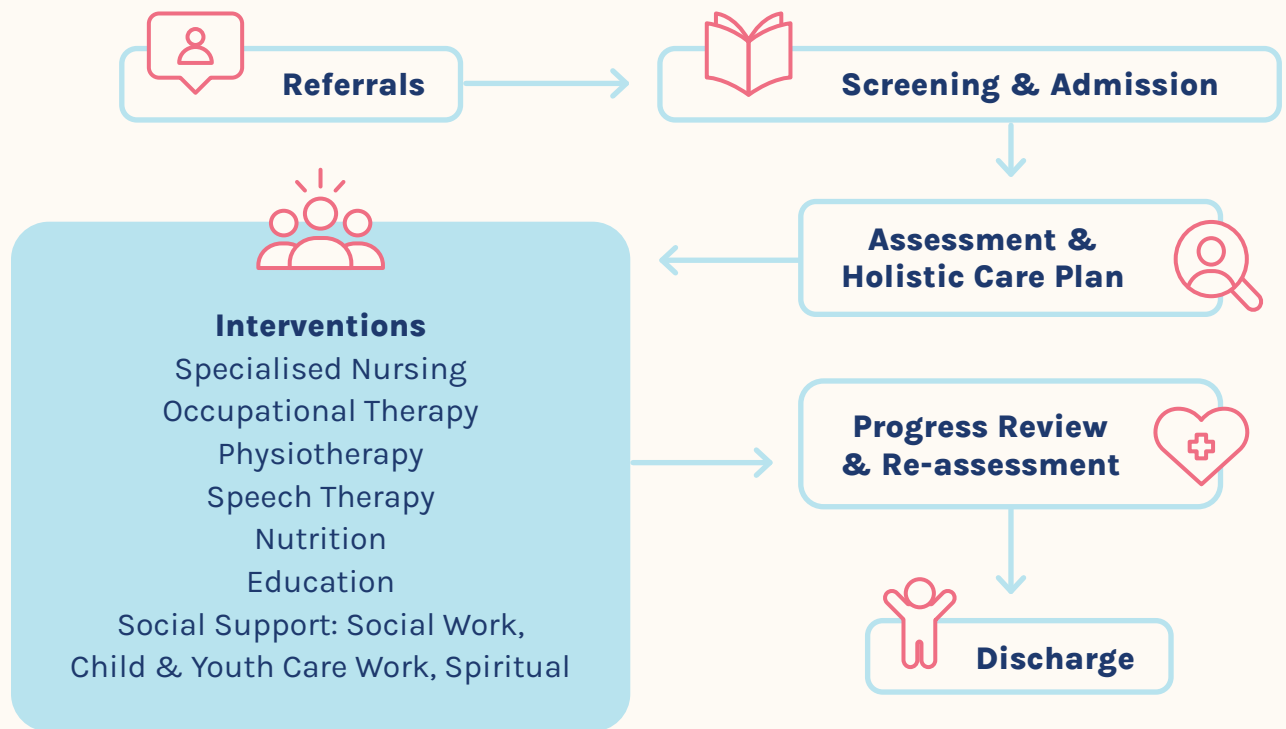
St Joseph's Model

In 2021, we reviewed our model alongside the Western Cape Government Department of Health and Wellness' intermediate care policy. The current policy is patient centred for adult care.

Child-centred intermediate care must consider the many aspects of child and adolescent development. We believe that St Joseph's holistic model contributes to the best outcomes for children with life-limiting and life-threatening conditions.



The Journey of a Child



LET'S START AT THE BEGINNING



Referrals

Our referrals are received by hospitals and healthcare providers from across the Cape Metropole. Despite COVID-19 and the restrictions and uncertainty during 2021, we accommodated the increase in referrals by having admissions meetings twice a week to relieve the bed pressure at acute facilities. This resulted in an increase in our number of patients.

LET'S CONTINUE THE JOURNEY

Screening & Admission

A child is referred to St Joseph's for the continuation of care where the clinical team undertakes a screening and decisions are made about the admission of the child. These decisions are based on the eligibility criteria and whether the necessary resources are available to enable the best possible care.

Each child is settled, orientated and assisted to feel at home by the child and youth care workers, together with the social work and nursing team. The Chinese proverb, "Tell me and I'll forget; show me and I may remember; involve me and I'll understand", emphasises that for quality improvement in rehabilitation, the child should be involved and provided with information to make decisions regarding their care. With this in mind, a beautiful child-friendly welcome booklet was developed in 2021 to provide the child with information on the reason for their admission to St Joseph's, what to expect and to contract the child into their care, as well as the management of their condition and rules of the facility.



SETTLING IN

Assessment & Holistic Care Plan



Using a child-centred care model, the multi-disciplinary clinical team assesses the needs of the child, and together with the primary caregiver, develops a holistic care plan for the individual child. Where applicable, the child is included in the process. The multi-disciplinary clinical team includes nurses and a therapeutic team, who are supported by a medical officer.

Parents and caregivers are viewed as key partners in the child's recovery and rehabilitation process. They are once again welcome to visit daily at St Joseph's to help their child settle in and to stay up to date with the progress made by their child. Parent visits serve as a platform to build caregiver-clinician relationships, for information sharing, psycho-education and to get more insight into the socio-economic factors of families. The aim is to work together with caregivers and to train and support them as much as possible to improve the quality of life of their children. As a consequence, their quality of life improves through reduced caregiver burden and a successful discharge. Therefore, we value working and networking with various organisations and sectors that assist in successfully reintegrating the child.



MOVING IN THE RIGHT DIRECTION

Interventions

Specialised Nursing

St Joseph's is a nurse-led healthcare service that provides 24-hour inpatient nursing care with the support of a medical officer. The aim of the team is to provide comprehensive patient care that considers the patient's social, emotional, cultural and physical needs. This includes palliative, post-acute and respite care.

Working within a multi-disciplinary team is of the utmost importance for the best patient outcomes. It allows for treatment of the whole patient which results in the provision of comprehensive patient care. Each team member focuses on

their area of expertise. Patient progress is discussed at ward rounds and case discussions to give a holistic view. Gaps are identified and recommendations are made for intervention to ensure a successful discharge.

Over the past year, the nursing team has experienced an increase in the number of patients admitted with very complex medical conditions and medical histories.



"I love coming to work because nursing is a unique field that allows me to grow as a person and it challenges me to be the best I can be. I have a great passion for nursing and care very deeply for my patients and their wellbeing; so if you love what you do and where you are doing it then strain and stress don't come easy and I'm working with an amazing team and at an amazing organisation. This makes my day."

Dee Ann Langeveldt, Enrolled Nurse Assistant

The nursing team also manages patients with challenging feeding requirements. These patients have frequent complications and require close monitoring to ensure early detection and appropriate intervention.

Teaching, training, support and supervision are part of the team's daily routine to ensure successful discharges and full integration into the community.



“St Joseph’s has helped me understand more about diabetes. I have made very good friends at St Joseph’s who have helped me”.

Micha, Diabetic Patient

“Just to be part of the change in a child’s future, seeing the development, seeing myself grow in my profession, becoming the passionate, calm, happy, full-of-love person, ready for the next challenge, brings me to St Joseph’s Home every day.”

Charon Vosloo,
Registered Professional Nurse





Touch is a love language. Care and compassion are part of everyday care.



Patient care is the core function of St Joseph's. Therefore, an appropriately skilled and competent nursing component is imperative to provide an effective and efficient service to those in our care. The upskilling of and continuous learning by our nursing staff to adapt to an ever-changing health environment cannot be emphasised enough. As stated in the nurse's oath: I solemnly pledge myself... and devote myself to the welfare of those committed to my care.

Audrey Gourrah
Nursing Manager



Therapy

The child is central, from the day of admission until the day they leave St Joseph's. We adhere to the Convention on the Rights of the Child's ethos that "a child is a whole being who is an individual in their own right".

Occupational Therapy

A child's occupation is to grow, learn, do schoolwork and play. Occupational therapy helps children who have a physical, sensory or cognitive disability regain independence in all areas of their lives (self-care, school and play). At St Joseph's, occupational therapists work with the children, their families and teachers to promote active participation in activities or occupations that are meaningful to them. Activities of daily living groups are facilitated to teach the children food preparation; this activity assists the main kitchen.





Physiotherapy

Every child loves playing and enjoys an environment that promotes play. Sometimes sickness or injury hinders their ability to play. The physiotherapy department uses therapeutic play to optimise the function of children referred to St Joseph's. These children require input for developmental stimulation, neurological conditions, orthopaedic conditions and much more. Appropriate mobility and assistive devices are secured for children according to their functional abilities. Contact is maintained with the referring hospitals, and patients are referred back to the hospital or to the community for follow-up appointments. This department has initiated monthly seating clinics and daily monitoring of the patients' positioning needs.

Speech Therapy

The development of infants, children and adolescents are dependent on effective feeding skills and normal speech and language development. Speech and language build communication, social skills, reading, writing, learning and confidence. There is a rising number of children with complex feeding and swallowing disorders, as well as those with a diverse range of medically and neurologically-related speech and communication disorders who are admitted to St Joseph's. This has resulted in a monthly multi-disciplinary feeding clinic. The speech therapy service uses a wide range of treatment strategies and modalities, such as specialised feeding equipment, thickening of feeds or referrals for surgeries, such as gastrostomy and alternative and augmentative communication systems, to facilitate the best outcomes for the children's communication and feeding needs.

Nutrition

Children thrive when their daily nutritional needs are met optimally. Children requiring nutrition support due to a wide range of conditions, such as severe malnutrition, neurological or genetic conditions and trauma, as well as infants under one year requiring appropriate milk feeds, are admitted. A dietary plan is developed for each child. In some instances, this may include specialised supplements and feeding methods such as continuous feeds. There is a rise in food insecurity that has been exacerbated by the pandemic, resulting in an increase in the prevalence of malnutrition. The dietitian and speech therapists work together to ensure that nutritional intake is both safe and effective. To assist in the efforts to combat food insecurity, post discharge qualifying families are referred for ongoing nutritional support in the community.

Education

Children's rights to education is upheld as far as possible. The educational needs of children are catered for to the best of our ability. Despite all the closures and changes in mainstream schools because of the pandemic, St Joseph's has continued to meet the educational needs of children. An adapted home-schooling programme is facilitated via the St Joseph's child and youth care workers (CYCWs) for mainstream learners, while children with special education needs access an onsite Western Cape Education Department Learners with Special Educational Needs (LSEN) school. The CYCWs supervise schoolwork and related activities provided by schools.

After-school homework assistance is also provided. In 2021, our early childhood development programme was re-started in an adapted classroom and is now fully integrated into the main school.



Social Support

Social Workers

Our social work team supports the well-being of the children, helping them and their families to understand and cope with the consequences of their child's health condition or injury. They strive to make the journey of the child at St Joseph's happy, memorable and comfortable. Comprehensive assessments of the child's and family's needs are completed to inform an individualised care plan. Service includes crisis intervention and preventative work. Together with the multidisciplinary team, a safe and conducive environment for healing and recovery is ensured towards successful discharge with ongoing community-based support.

Social work is very involved in the reintegration of children into their homes and/or alternate care. This graphic shows the different kinds of discharges managed and that the majority have been reunited with their families.

DISCHARGES

March 2021 - 2022



Total
154



Parents
120



**Alternative care
within the family**
10



**Alternative
placement**
9



Foster Care
3



Deaths
12

Child and Youth Care Workers (CYCWs)

Our CYCWs team were fully onboarded as full-time staff members in 2021. They are based within the teenage wards, interacting with the children in their living space. They provide support in meeting the developmental, social, cultural, emotional, cognitive, psychological and spiritual needs of the children. Sometimes all a child needs is a listening ear or a gentle touch, the CYCWs perform this role. Daily routines and programmes are structured to address meaningful occupations, as well as foster social interaction and development amongst them.

The following message by one of our patients provides a view of the children on the role of the CYCWs:

“A care worker plays a major role in a child’s growth in a home with chronically ill children. It takes a courageous person to be able to deal with young adults and small children. Care workers teach us many values, morals and what to do in serious situations. The relationship that we have is irreplaceable. Child and youth care workers play an extraordinary role. They are our mothers and fathers away from home. They keep us safe and in line and loved as our parents are not with us every day. They make lots of sacrifices for us, so we are truly grateful to them. Thank you to all the child and youth care workers, we love and adore you.”

“

**I feel safe at
St Joseph’s.**

Patient I, 11 ”





The therapy department is flexible and dedicated, collectively adapting and changing therapy programmes to meet the needs of the medically vulnerable child as we navigate the still-lived consequences of COVID-19 and changes in restrictions. Innovative and fun ways are incorporated to enhance individual, joint and group rehabilitation therapy sessions. Augmentation occurs by incorporating onsite or offsite sessions to give children the opportunity to learn and explore tasks of daily living, nature, the ocean, history, cultures and social skills.

We celebrate as our greatest success the differences made in children's lives, enabling and assisting them to live quality lives with dignity and at their highest level of potential.

Faiza Achmat
Therapy Manager





ON THE RIGHT TRACK



Progress Review & Reassessment

Ongoing progress and reassessment reviews take place throughout the child's journey. This involves case discussions, care pathways and liaisons with external partners and referral hospitals to ensure the continuation of care and the best outcome for the child.

The Healing Journey

One of our patients is a burn survivor who has been on a journey with St Joseph's since 2013 after being referred by Red Cross Hospital. During his healing journey, he was regularly reviewed by the multi-disciplinary team from the referring hospital and St Joseph's. The complexity of his life-changing trauma required numerous surgeries and ongoing specialised wound management. St Joseph's managed the post-surgery care for all these surgeries.

Finally, the last surgery was done this year and during his recovery at the acute facility, he regularly enquired about his return to St Joseph's.

Although the child is currently still a resident at St Joseph's, he is now confident and interacting with the other children. We look forward to the day that we can be involved in rehabilitating the child back to his community and family. Meanwhile, this has been his home of love and healing.

IT'S ONLY THE BEGINNING

Discharge

Our overall impact at St Joseph's is the successful discharge of the child, therefore discharge planning starts at admission. The discharge process involves preparing patients and caregivers for reintegration back home, wherever home is. A successful discharge is when the child is fully reintegrated and results in minimal re-admissions.

This year, memory boxes were introduced to encourage and assist our patients to capture memorable moments at St Joseph's. These boxes are beautifully decorated and filled by the children so that they can tell and share their stories and serve as a reminder of the happy times they spent here and the relationships they formed. The child's journey of care continues beyond St Joseph's, as we collaborate with other health, welfare and educational service providers.



Being part of a team whose purpose is to serve and support a vulnerable group of our society involves sacrifice. It's part of the package, and not really questioned. Being thrust into a global pandemic has placed an even greater demand on the team, with everyone sacrificing even more.

St Joseph's Home has maintained their standards throughout the challenges we have faced, and has grown in capacity and abilities despite the difficulties. It continues to be a privilege to be a part of this team, and I am looking forward to witnessing the facility grow even more.

Dr Tara Bonner
Medical Officer



“Sometimes when you sacrifice something precious, you’re not really losing it. You’re just passing it on to someone else.”

Mitch Albom

Miracle Stories

St Joseph's has countless miracle stories of children and their journey of rehabilitation. Please see three stories from our website here:



Simphiwe's Journey: Thriving against all odds

Meet this brave 17-year-old who was involved in an almost fatal pedestrian-related car accident, but through a very long treatment process, hard work and determination managed to recover and re-integrate back into his community.

www.stjosephshome.org.za/blog/simphiwes-journey-thriving-against-all-odds



Nothing short of a miracle: Baby Onikwa's journey

Read two-year-old Onikwa's inspiring story of rehabilitation through months of multi-disciplinary care.

www.stjosephshome.org.za/blog/baby-onikwas-journey



Palliative care: Finding solace in friendship

Learn about the friendship between Ethan and Milano in their final days.

www.stjosephshome.org.za/blog/palliative-care-finding-solace-in-friendship

Our Facilities - Our People - Our Funds

Beautiful well-kept gardens and grounds provide a safe homely environment within the six wards, a small convent community and a team of staff who all live on-site at St Joseph's. Each ward is self-contained with a beautiful recreation area. The facility also includes a fully inclusive play park and a hydro-pool that is used for both therapy and recreation.

St Joseph's chapel is central to the facility and it serves both the immediate and surrounding community. This 24-hour facility requires a strong combination of planned and well-managed maintenance. These services are provided through contracted service providers and

permanent staff. The in-house service includes a fully functioning kitchen where fresh meals are provided daily, full housekeeping and laundry service for linen and children's clothing, as well as transport to ensure patients' access to their hospitals and other health and social services.

Children need to play and experience their environment; St Joseph's was blessed to provide an enabling space for children to thrive right through lockdown and the severe restrictions.

**The toy library
“ and park are my
favourite places. ”**

Patient P, 8





A Learning Organisation

Investing in staff – Human Resources



Research has shown that the lifespan of an average organisation is 40 years. So, how has St Joseph's survived (and thrived) for almost 90 years?

Are we a learning organisation?

The leadership expert Peter Senge states that "a learning organisation is a group of people who enhance their capabilities to create what they want to create. It is an organisation skilled at creating, acquiring and transferring knowledge and with the ability to change and adapt to new ideas, knowledge and insights". Going back to the original vision of the Pallottine Sisters of "adapting to the needs of our times", St Joseph's has

indeed followed this vision over the years and, we believe, has demonstrated, without really knowing what a learning organisation is, some of the key principles of a learning organisation:

- Building a shared vision
- Systems thinking
- Mental modelling
- Team learning
- Personal mastery

Today, the organisation is working towards ensuring that we are a learning organisation so that we can continue for another 87 years.

Some examples of activities that link to the key principles of a learning organisation:

The monitoring and evaluation process introduced this year has demonstrated a collaborative and systems thinking approach. This has also allowed all staff to become clearer about who we are and what we do.

The IT upskilling programme has assisted staff to achieve their own personal goals and having tech-savvy staff will help take St Joseph's into the future. Being able to write reports and communicate online can get things done quicker, leading to more efficient service delivery.

The vision of the Home to become a centre of excellence requires a highly skilled staff complement. The HR vision, therefore, is to ensure that we have the best skilled staff to match the needs of the patients. A learning organisation links the individual goals or visions to the organisational vision.

Let's look at the journey of one staff member, whose goals of becoming a nurse were realised with the help and mentorship of the St Joseph's management team and, of course, donor funding, specifically from the Hoffmeier Foundation.

Katrina Smith started at St Joseph's in 1999 as a general assistant/ward cleaner.

She came from a very rural country life in Ceres and had a dream to develop and upskill herself to become a nurse.

In 2002, she applied for the Enrolled Nurse Assistant course offered to her at St Joseph's and worked as a nursing assistant before being offered the opportunity to train as a staff nurse at Healthnicon Nursing College, completing the course in 2012. This year she has achieved her dream of becoming a registered nurse after completing a two-year programme at Netcare's training college through funding provided by the Hoffmeier Foundation. Now, as a registered nurse, she believes that she is capable of sharing her knowledge and skills with others.

Today, Katrina plays a vital role in the medical care of our patients.

Tina Gough

Human Resource Manager





“Where do I start? First, I appreciate having been an employee at St Joseph’s Home for over 20 years. I appreciate that St Joseph’s Home helped me to fulfil my dreams to become a registered nurse. I appreciate the accommodation that is provided for us from up-country. I am more than proud of my work company.”

Katrina Smith, Registered Nurse



Financial Report

for the year ended 31 March 2022

The Department of Health and Wellness is an exceptional funder and partner helping us achieve the best outcomes for children and their families. Despite their generous contribution, our holistic model of care offering and the general costs of running St Joseph's have increased over the years. The current provincial grant received equates to **R599** per bed per day. Our operating expenses equate to **R705** per bed per day. This is a daily shortfall of **R106**. Annualised, this is a shortfall (based on a daily average of 168 patients) of **R4,537,575**.

An abbreviated balance sheet and income statement are detailed below.

Included is a graph, reflecting the ever-widening gap between funds received from the Western Cape Government Department of Health and Wellness, and our operational expenditure. Since the COVID-19 outbreak, we have incurred significant extraneous costs which have detrimentally affected our cash flow.

We are forever grateful to our donors who have contributed **R4.6 million** and **R4.3 million** respectively over the past two years and continue to be reliant on their support. In addition, funding for significant major maintenance and capital expenditure is required over the next five years.

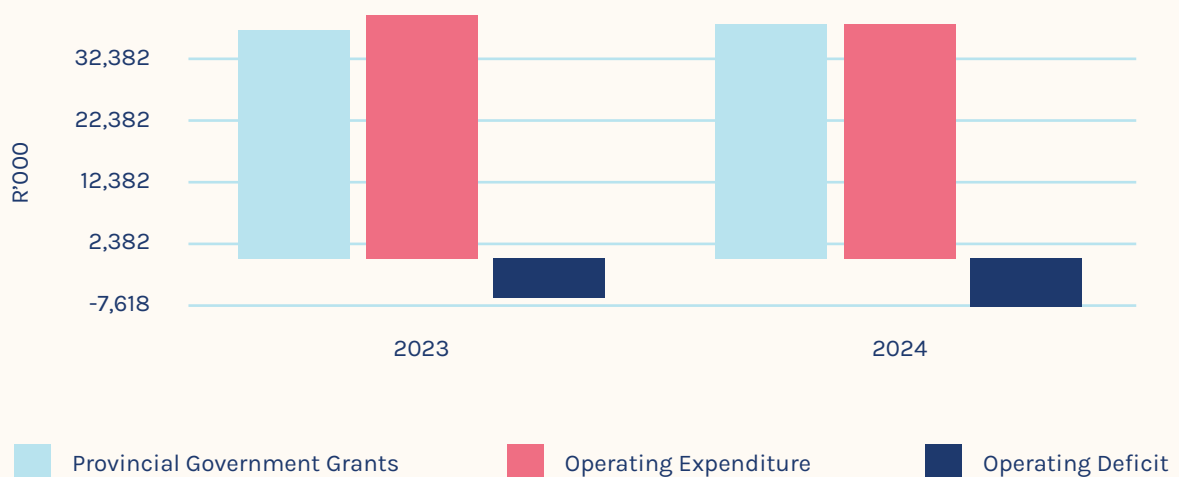
Abbreviated Balance Sheet for the year ended 31 March

	2022 R	2021 R
ASSETS		
NON-CURRENT ASSETS	41,607,516	40,816,210
Property, plant and equipment	434,820	469,379
Investments	41,172,696	40,346,831
CURRENT ASSETS	426,523	1,122,308
TOTAL ASSETS	42,034,039	41,938,518
CAPITAL AND LIABILITIES		
RETAINED INCOME	39,762,179	39,351,875
CURRENT LIABILITIES	2,271,860	2,586,643
	42,034,039	41,938,518

Abbreviated Income Statement for the year ended 31 March

	2022 R	2021 R
OPERATING INCOME	36,730,680	35,565,600
Provincial government grants		
OPERATING EXPENDITURE	43,246,173	42,236,542
Personnel	32,262,447	30,350,188
Depreciation	259,482	2,759,300
Other	10,724,244	9,127,054
OPERATING DEFICIT	(6,515,493)	(6,670,942)
OTHER INCOME	2,319,858	3,127,425
Interest on investments	1,677,858	1,659,724
Miscellaneous	642,000	1,467,701
NETT DEFICIT	(4,195,635)	(3,543,517)
Requiring funding from donors and the Home's resources		
DONATIONS AND BEQUESTS	4,605,939	4,333,650
NETT SURPLUS	410,304	790,133

Projections for 2023 and 2024



Resource Development Department

Fundraising: More than just raising money

Our role in the journey of a patient at St Joseph's is more than just fundraising for the operational gap to continue the service delivery that has been running for 87 years; a service that is free to the patients. On any given day when you walk through our resource department, we will either be preparing for a discharge of a patient; preparing a care package with clothes, toiletries and a toy; sorting and taking stock of in-kind donations of clothes, shoes and patient welfare products; or creating content for our branding awareness campaigns. In an increasingly difficult fundraising environment, St Joseph's continues to successfully raise funds from trusts, foundations and individuals. Within all these daily operational activities lie engendered relationships, partnerships and putting the child first.

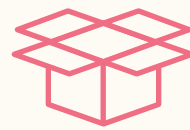
Networking through Caritas, Women in Philanthropy and the broader paediatric community enables the organisation to stay abreast of trends and develop opportunities with prospective donors. Last year, the Stellenberg Gardens virtual tour was an innovative pivot in adapting to external changes and challenges and St Joseph's wants to thank Andrew and Sandy Ovenstone for their continued support.

The funding landscape is changing and was accelerated by COVID-19, as donors redirected funds to emergency responses. The absence of events and visits to our facility contributed to this as well. In light of these changes and re-emerging from the pandemic we believe that a reset and review of our fundraising strategy alongside the organisational strategy is required.

Sharing the stories of lives changed at St Joseph's is our greatest asset. St Joseph's is the only intermediate paediatric facility in Southern Africa,



Total funds raised
R4,605,939



**Total value of
in-kind donations**
R723,000

and the depth of the work and change that occurs here truly makes this a unique model, having been built over 87 years with the dedication and support of the Pallottine Sisters and a diverse support network. In the year ahead, we plan to re-engage with our stakeholders and re-imagine our donor engagement and fundraising model.

We look forward to the return of the friends and family of St Joseph's, as well as local and international volunteers and students.

Our vision is not possible without the support of our Board, donors, partners and suppliers, for which we are immensely grateful. We want to extend our sincere thanks to the Department of Health and all our donors who continue to have an impact on the healing journey of chronically ill children. As custodians, stewards, protectors and advocates of the children entrusted to St Joseph's, we are hopeful and excited for the future of this pioneering intermediate care facility that is home to vulnerable children in need of treatment, love and care.

Donation Report

1 April 2021 – 31 March 2022

We thank our funders and supporters for their generous donations during the past financial year.

Our Core Partner

Western Cape Government Department
of Health and Wellness

R600,000+

Hoffmeier Foundation

R600,000

Harry Crossley Foundation

R350,000

Anonymous Family Trust;
Sarah Hilda Fox Trust

R330,000

Elsie and Allan Chamberlin
Charitable Trust

R300,000

Ryan Foundation

R200,000+

M.C. Davis Trust; Helga Blake
Charitable Trust; Rita Maas-Phillips
Educational Trust

R90,000+

UPS SCS South Africa; Stellenberg
Estate's Virtual Garden Tour; Linda Nagel
Foundation; Phoenix Burns Project

R75,000

Joan St Leger Lindbergh Charitable Trust;
Lombardi Family Charitable Trust

R50,000

Santam CSI; E.R. Tonnesen Will Trust



R40,000+

Anonymous donors; Davies Foundation Trust; Gray Trust; Chemcape CC; Sir Harold Hood Charitable Trust

R25,000–R30,000

Clifford Harris Trust; Mr G. Duffy; F. Carter Trust; Lewis Stores; M. Lahann Will Trust; Otto and Minna Battenhausen Will Trust

R15,000–R20,000

Edward Leonard Wiehahn Trust; F.G. Connock Charitable Trust; Rolf-Stephan Nussbaum Foundation; Soroptimist International Cape of Good Hope; Dr S.H.H. Sylvester

R10,000+

Africamarine Ships Agency; Carl and Emily Fuchs Foundation; Ms H.P. Chiappini; Mrs D. Bonner; Mrs S. Farrell; Mr and Mrs P.K. Hughes; IQRAA Trust; Mr and Mrs D. Lyons; Mr A. Prudence; Mr and Mrs E. Splinter; Mr and Mrs R. Gordon; Late Sr J.M. Stuart; E. Tanner; Mr M.H.E. Wimble

Under R10,000

We would sincerely like to thank all our individual donors and those not listed here for their support, both monetary and donations in kind.



Thank you to each of our donors and corporate partners who gave in-kind donations:

- Ackermans Head Office
- Adcock Ingram
- Bennetts Brothers cc
- Bidvest Data Cape Town
- Bridgetown High School
- Bright Start Educare
- Business Matters & Christian Hiking Network
- Cape Linen
- Cape Town Clothing Guild
- Catholic Church Kuilsriver
- Catholic Parish
- Click's Store (Adderly Street)
- COCT – Tygerberg Sub-District Environmental Health
- Currency Partners
- Data & Analytics (Shoprite IT Dept)
- Dementia SA
- Dryden Doors
- Fish Aways
- Groote Schuur (Occupational Therapy Dept)
- Heart FM
- Immaculate Conception Catholic Church
- Khayelitsha Cookies
- Kimberly-Clark of South Africa
- Lions Club of Paarl
- LW Transports
- Manenberg Aftercare Centre
- National Pride Cape Town
- New Apostolic Church
- New Era Transport
- Nutricia Southern Africa (Danone Group)



- Old Mutual (Western Cape Provincial Management Board)
- Pick 'n Pay Parow Family Store
- Pinelands Pallotine Sisters
- Reach for Dream
- Reaching Out with Good Intentions
- Red Cross War Memorial Children's Hospital (Physio Dept)
- Rondebosch Boys Prep School
- Shoprite Goodwood
- SP Interiors
- Springfield Convent Junior School
- St Michaels Catholic Church
- SVP Pinelands Conference
- SVP Sacred Heart & Margaret Mary Catholic Church
- The Children's Hospital Trust
- The Dairy Shop
- The Du Toit Group
- The Foschini Group Staff
- Toy Run Charity Cape Town
- Trans Ocean Liquid Technologies (PTY) LTD
- Western Cape Rehabilitation Centre



Organisational Information

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Contact Details

Telephone: +27 21 934 0352 • **Mobile:** +27 (0)82 336 0944

Email: christelle@stjosephshome.org.za • **Website:** www.stjosephshome.org.za

Board Members

Adrian van Stolk (Chairperson), Archbishop Stephen Brislin, Thurston Brown, Dayne Falkenberg, Christian Kaestner, Sister Prabha Varghese, Dr Nisha Jacob, Russell Smith, Professor Anthony Westwood, Christelle Cornelius (CEO)

Registration

NPO Number: 002/908

St Joseph's Home for Chronically Ill Children is a Public Benefit Organisation, approved by the SA Revenue Service, reference number: 1300 00399. The Home is exempt from tax, is approved in terms of Section 18A of the Income Tax Act and donations to the organisation are tax deductible in the hands of the donors.

VAT Registration No: 4840113866

St Joseph's Home is assessed at B-BBEE Level One and 96.27% are black beneficiaries.

Auditors

Meridian Accountants and Auditors Incorporated Chartered Accountants
(SA) Registered Auditors • P.O. Box 36321, Glosderry, 7702
Email: info@meridianacc.co.za • Website: www.meridianacc.co.za

Bank Account Details

Standard Bank of SA Ltd Pinelands Branch • Branch Code: 036309
Business Current Account Number: 27 116 661 4
Routing Code: 051001 • Swift Code: SBZAJJ